

LESLIE STEWART

Night Shift Palliative Triage Nurse

#fastdecisionmaker #independent

AGE 25

EDU. Master of Science

ROLE Registered Nurse


OBJECTIVES

Triage 5-6 calls per shift
Identify protocol within 60 sec

LEARNING HABITS

Googles what she
does not understand

TECHNOLOGY

Software Knowledge: 
EG: Paris, PharmaNet 

WORK ENVIRONMENT

Location	Controlled environment, desk at work-site
Tool	Variable: iPad, Desk Phone, Desktop computer
Time	Night shift 9:00 PM – 8:30 AM

SWOT

Strength	Controlled environment, desk at work-site
Weakness	Only one doing this job, internet may not be reliable
Opportunity	An online/offline tool to help her reduce the time on each call.
Threats	Only one doing this job, has colleagues close by, although they are not designated to this job, she can brainstorm with them

